



SERVICE SCOPE & LIMITS GUIDE

Local software · Conversation archives · Archive readiness · Project rescue · Technical recovery ·
Evidence stewardship

Version 1.1 | August 2026

A clear, detailed guide to what each product or service includes, where its limits begin, how availability is staged, and when an engagement should move to the next level.

Purpose of this guide

This document prevents ambiguity between local self-service software, human-checked archive packaging, archive assessment, human-reviewed auditing, implementation work, and ongoing stewardship. A signed Statement of Work controls every human-delivered engagement.

Version 1.1 correction

Supersedes V1.0 (June 2026). V1.1 replaces the former \$35 managed-conversion front door with Archive & Evidence Studio, updates prices and capacity controls, adds staged activation gates, and preserves the evidence, assurance, data, security, and SOW boundaries of V1.0.

FLAMESYNC HARMONIC SYSTEMS

Preserve. Organize. Verify. Recover.

Important service boundaries

FlameSync provides local-first software and software-assisted, human-reviewed project organization and recovery services. The level of human review increases by tier. Software and archive packaging organize and verify package structure; they do not establish whether statements are true. Audit services assess available evidence; they do not guarantee project success.

Not a formal assurance engagement

FlameSync Project Rescue Audits are operational evidence reviews. They are not financial audits, regulatory certifications, legal opinions, cybersecurity certifications, medical advice, scientific peer review, digital forensics, or e-discovery.

What FlameSync does

- + Preserves and organizes supported AI conversation exports and project records.
- + Creates traceable inventories, manifests, hashes, warning reports, and handoff packages.
- + Separates automated or machine-generated candidate findings from human-confirmed findings.
- + Maps claims, evidence, contradictions, risks, decisions, and recovery actions within the agreed review budget.
- + Runs approved technical checks only within the agreed scope, environment, and activation controls.
- + Documents what is known, supported, unsupported, contradictory, superseded, inferred, or still unknown.

What FlameSync does not promise

- That every source file is complete or authentic.
- That an AI-generated claim is true because it was repeated or organized.
- Recovery of deleted platform content that was not included in the supplied source materials.
- A guaranteed business, legal, scientific, financial, security, or technical outcome.
- Unlimited review, unlimited revisions, open-ended implementation, or work outside the signed scope.
- Independent software certification, regulatory compliance approval, or professional specialist opinion.

How scope is measured

- Conversation count: each distinct conversation record contained in a supported source export.
- File count: each separately stored artifact submitted for review, excluding system-generated manifests.
- Word volume: approximate extracted text across conversations and documents.
- Code size: approximate non-generated source lines, excluding dependencies and build outputs where identifiable.
- Repository count: each distinct source-code project or version-controlled root.
- Review budget: the maximum number of priority claims, conflict families, citations, or execution checks included.
- Delivery time: a target measured after scope approval, required agreement/payment, and receipt of complete usable source materials.

Internal capacity discipline - management control, not a client entitlement

Human-delivered services are managed against a \$110 minimum blended revenue per founder delivery hour after intake, review, reporting, meetings, correction, and support are included. Mature services that fall below the floor are repriced, narrowed, automated, or paused. Founding proof offers are documented exceptions with fixed quantities and end conditions.

The FlameSync service journey

Start at the smallest product or service that solves the actual problem. Clean supported exports should begin locally in Archive & Evidence Studio. Human archive handling is a bounded exception when the client explicitly wants human checking. Readiness protects uncertain projects from being mis-scoped. Implementation and retainers follow diagnosis and stabilization rather than functioning as general launch offers.

Price	Product / service	Primary purpose	Availability
\$0	Archive & Evidence Studio - Free	Local conversion and basic index; no professional review	Public software*
\$39.95	Archive & Evidence Studio - Standard	Unlimited supported personal exports; manifests, hashes, warnings, searchable archive	Paid software*
\$79.95	Archive & Evidence Studio - Professional	Project evidence, decisions, continuity, source-of-truth, handoff	Staged software*
\$149.95	Archive & Evidence Studio - Business	Business licensing, organization templates, release-evidence tools	Staged software*
\$95-\$125	Verified Conversation Archive	Human-checked clean archive packaging	Activated human service
\$150-\$225	Large Conversation Archive	Human-checked larger clean archive	Activated human service
\$195+	Complex Export Recovery	Malformed, copied, mixed, or incomplete sources	Quote after preflight
\$295	Archive Readiness Scan	Determine what exists and what level of rescue is needed	Activated diagnostic
\$395	Founding Mini Rescue Review	Limited document-only evidence review	3 founding openings
\$1,250 founding / \$1,750-\$2,250	Core Project Rescue Audit	Human-reviewed source-of-truth and recovery plan	Activated audit
\$2,500-\$3,250	Evidence-to-Decision Sprint	Resolve one defined consequential decision	Referral / follow-on
\$4,500-\$6,000	Technical Rescue Audit	Code-heavy reproducibility and architecture diagnosis	Technical gate required
\$7,000-\$9,000	Recovery Sprint	Implement an accepted audit backlog	Follow-on only
\$12,000-\$15,000	Knowledge-System Build	Build a durable evidence and continuity system	Follow-on only
\$750-\$3,000/mo	Evidence Stewardship	Maintain a stabilized system with defined capacity	Post-stabilization

*Software availability follows product release gates; no edition should be represented as released until its applicable testing and support gates pass.

Upgrade-credit policy

- No automatic credit applies from software licenses to human services; software is a standalone local product unless a published promotion expressly says otherwise.
- The actual fee paid for a Verified Conversation Archive may be credited, up to \$125, toward a Readiness Scan or Core Audit begun within 14 calendar days for the same project archive.
- A Large Conversation Archive may receive up to a \$125 credit toward a Readiness Scan or Core Audit begun within 14 calendar days for the same project archive.
- The full \$295 Readiness Scan fee may be credited toward a Core Audit begun within 14 calendar days for the same project, subject to the signed Statement of Work.
- Only one prior human-service fee may be credited; credits do not stack, are not redeemable for cash, and do not expand scope.

Archive & Evidence Studio

The local-first software family replaces the former \$35 Managed Conversation Conversion as the default preservation front door. Core processing is designed to remain on the user's computer, so FlameSync does not need to upload, read, or retain ordinary source archives.

Edition	Price	Core scope	Best for
Free	\$0	One supported export; basic local conversion and index.	Individuals testing the local preservation path.
Standard	\$39.95 one-time	Unlimited supported personal exports; Markdown/HTML/JSON; manifest; SHA-256; duplicate summary; warnings; searchable index; archive ZIP; one-device personal license.	Personal archive owners who need durable local records.
Professional	\$79.95 one-time	Multiple project workspaces; decision ledger; continuity checkpoints; source-of-truth; claims/contradictions; handoff packages; branded reports; CSV; single-user commercial license.	Solo professionals and technical builders who need continuity and evidence records.
Business	\$149.95 one-time	Three-device business license; reusable organization templates; custom branding; Release Evidence tools; template import/export; priority support.	Small teams needing repeatable evidence and release workflows.

Local-first product promise

- No telemetry containing document or conversation contents.
- No hidden cloud processing or automatic upload.
- No account required for core use unless a future feature clearly states otherwise.
- Visible export locations, local backup/restore, and warning-first behavior for unsupported or malformed records.
- Software verification concerns generated files, counts, manifests, hashes, and structure; it does not verify the truth of conversation content.

Software release boundary	Free/Standard release only after supported formats, fictional fixture tests, export integrity, manifest/hash behavior, warnings, installer/uninstall, backup/restore, privacy/network behavior, documentation, support, and rollback gates pass. Professional and Business remain staged until their additional modules and support burden are validated.
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Archive & Evidence Studio - routing and boundaries

Archive & Evidence Studio should solve routine clean conversion and preservation without founder handling. It may suggest human help only when bounded conditions justify escalation; it must not silently convert a software warning into a confirmed finding.

Included

- + Local conversion of supported exports according to the released edition.
- + Preservation of available timestamps and source metadata, with visible missing/inferred warnings.
- + Manifests, checksums, duplicate summaries, searchable indexes, archive ZIPs, and evidence/continuity modules according to edition.
- + Exportable human-readable and machine-readable records so the archive remains useful outside the software.
- + Clear edition limits, system requirements, privacy behavior, support boundaries, and release notes.

Not included

- Human completeness review or professional archive validation unless separately purchased.
- Truth, citation, claim, contradiction, legal, security, or scientific adjudication.
- Manual reconstruction of damaged exports as an included software entitlement.
- Guarantee that every provider export format or future platform change is supported.
- Automatic redaction guarantee or recovery of content not present in supplied files.

Ethical service escalation

Detected condition	Responsible next step
Clean supported export; no human review requested	Remain in Archive & Evidence Studio.
Client wants human-checked package structure, counts, hashes, and outputs	Verified Conversation Archive.
Large but structurally clean supported export	Large Conversation Archive after preflight.
Malformed, copied, mixed, PDF-only, or structurally incomplete source	Complex Export Recovery.
Archive contains multiple project sources or the correct next service is uncertain	Archive Readiness Scan.
Project needs human evidence review, source-of-truth, conflicts, or recovery plan	Mini Review or Core Project Rescue Audit.
Code execution, dependencies, architecture, or reproducibility are central	Technical Rescue Audit after its activation gate.

No forced upsell

The smallest responsible next step controls. Software warnings are not sales findings, and local processing should remain a complete option when no human review is needed.

Verified Conversation Archive

A portable, integrity-checked archive in readable and audit-ready formats.

\$95-\$125 + applicable tax

BOUNDED HUMAN ARCHIVE

Best for	A client who wants a durable archive for backup, search, migration, or future audit work and explicitly wants human checking.
Scope limit	One clean supported native AI export; up to 200 conversations and up to 1 GB source archive size. "Verified" means package structure, counts, hashes, and conversion outputs were checked - not that statements inside the conversations are true.
Deliverables	Verified ZIP with Markdown, audit JSON, CSV index, manifest, SHA-256 checksums, duplicate summary, warnings, and validation results.
Availability	Sensitive Archive & Rescue activation gate must be satisfied. Verified + Large Archive work is capped at 12 total manual archive jobs in the first full year.
Target timing	Target: 3-5 business days after complete usable source receipt.
Payment	100% before work begins after source type and scope are confirmed.
Natural next step	Readiness Scan when the client needs archive complexity, risk, source-group, or next-engagement assessment.

Included

- + One supported native AI export
- + Up to 200 conversations
- + Up to 1 GB source archive size
- + Separate readable Markdown files
- + Separate canonical audit JSON files
- + Conversation index in CSV
- + Export manifest and SHA-256 checksums
- + Platform/source metadata
- + Conversion-warning report
- + Duplicate conversation summary
- + File-count and message-count validation
- + Human review of package completeness
- + One downloadable ZIP
- + Five-business-day delivery-retention window after release

Not included

- Verification of the truth of conversation content
- External citation verification
- Source-of-truth adjudication
- Claim or contradiction review
- Manual repair of malformed provider data
- Custom knowledge-base build
- Code review

Large Conversation Archive

A scaled human-checked package for a larger clean native export.

\$150-\$225 + applicable tax

LARGE CLEAN EXPORT

Best for	Users with substantial but structurally intact supported provider exports who explicitly want human package validation.
Scope limit	One clean supported native AI export; up to 1,000 conversations and up to 3 GB source archive size. File-count, browser-download, or system-resource limits may require split delivery. Larger or mixed archives are quoted.
Deliverables	Validated archive package, split into multiple ZIPs when necessary for safe delivery.
Availability	Sensitive Archive & Rescue activation gate required. Verified + Large Archive work is capped at 12 total manual archive jobs in the first full year.
Target timing	Target: within 5 business days after complete usable source receipt.
Payment	100% before work begins after source inspection and scope confirmation.
Natural next step	Complex Export Recovery when structure, encoding, roles, dates, or boundaries require reconstruction.

Included

- + One supported native AI export
- + Up to 1,000 conversations
- + Up to 3 GB source archive size
- + Markdown and audit JSON
- + Conversation index, manifest, and SHA-256 checksums
- + Conversion warnings and duplicate summary
- + Grouping by source export and platform
- + Human package validation
- + Secure delivery ZIP or split package when necessary

Not included

- Manual repair of malformed exports
- Multi-platform reconciliation unless quoted
- Content truth review
- Claim, conflict, citation, or technical audit
- Custom redaction guarantee
- Ongoing hosting

Complex or Damaged Export Recovery

Best-effort reconstruction for malformed, copied, mixed, or incomplete conversation sources.

Starting at \$195

PAID PREFLIGHT + QUOTE

Best for	Plain-text copies, malformed JSON, incomplete HTML, PDF-only transcripts, mixed providers, duplicate exports, or missing structural metadata.
Scope limit	Scope and price depend on damage, source count, ambiguity, and manual reconstruction time. Inferred roles, dates, message order, and conversation boundaries remain labeled as inferred.
Deliverables	Reconstructed archive package, confidence/warning report, and explanation of unrecoverable elements.
Availability	Sensitive Archive & Rescue activation gate required. No low-price exception handling; a paid preflight and written quote are required before substantial reconstruction.
Target timing	Custom schedule confirmed after inspection.
Payment	Paid preflight, deposit, or full prepayment as specified in the written quote; any credit of preflight toward recovery must be stated in that quote.
Natural next step	Readiness Scan when the reconstructed archive must be assessed as a project rather than merely organized.

Included

- + Initial source inspection within paid preflight
- + Recovery plan and written quote where practical
- + Best-effort conversation boundary reconstruction
- + Role and timestamp inference when necessary
- + Conversion into agreed output formats
- + Explicit confidence labels for inferred data
- + Warning and exception report
- + Human review of reconstructed package

Not included

- A promise of perfect reconstruction
- Recovery of content not present in the supplied files
- Forensic authentication
- Truth verification
- Unlimited manual cleanup
- Attachment recovery from inaccessible platforms

Archive Readiness Scan

Determine what exists, what is missing, and what level of rescue is required.

\$295

PRIMARY HUMAN DIAGNOSTIC

Best for	Founders, consultants, researchers, and teams that have accumulated AI chats, documents, and files but do not yet know the project's condition.
Scope limit	Diagnostic and intentionally shallow. Up to 3 supported AI conversation exports, up to 25 additional files, and approximately 100,000 extracted words. It identifies where deeper human review is needed; it does not complete that deeper review.
Deliverables	Readiness summary, inventory, complexity assessment, priority concerns, and recommended next engagement.
Availability	Sensitive Archive & Rescue activation gate required. Internal target cap: 2.5 founder delivery hours. Maximum 15 Readiness Scans per year until labor and conversion data justify expansion.
Target timing	Target: within 3 business days after complete intake.
Payment	100% before intake. Full \$295 may be credited toward a Core Audit begun within 14 days for the same project, subject to the SOW.
Natural next step	Mini Review for a small document-only case or Core Audit for a complete evidence-led rescue.

Included

- + Conversion/normalization of up to 3 supported AI conversation exports
- + Up to 25 additional files
- + Approximately 100,000 extracted words
- + File inventory
- + Duplicate summary
- + Archive-health assessment
- + Unsupported-format report
- + Preliminary complexity score
- + Initial source-group map
- + Five highest-priority concerns
- + Recommended service tier
- + 20-minute findings call

Not included

- Code execution
- External citation-verification campaign
- Final truth determinations
- Detailed claim ledger
- Full contradiction adjudication
- Complete risk register
- Implementation or file repair
- Legal, financial, security, or scientific certification

Founding Mini Rescue Review

A narrowly limited human-reviewed evidence review for a small document-only project.

\$395

THREE FOUNDING OPENINGS

Best for	Small projects that need more than a readiness scan but do not require code execution or extensive external research.
Scope limit	First three completed external founding case-study engagements only, subject to suitability and availability. After the third accepted delivery, the offer is retired or repriced.
Deliverables	Concise review report, source map, selected findings, priority risks, and seven-action recovery plan.
Availability	Sensitive Archive & Rescue activation gate required. This is a documented proof-acquisition exception to the mature \$110/hour floor.
Target timing	Target: within 5 business days after complete intake.
Payment	100% before intake.
Natural next step	Core Audit when archive, claim volume, conflict count, or technical scope exceeds these limits.

- ### Included

 - + Up to 150,000 extracted words
 - + Up to 25 files
 - + Archive inventory
 - + Basic source-of-truth map
 - + Human review of up to 10 priority claims
 - + Human review of up to 5 contradiction candidates
 - + Five highest-priority risks
 - + Seven-action recovery plan
 - + 30-minute review meeting
 - + One clarification correction
- ### Not included

 - Active code execution
 - External citation campaign
 - Major file reconstruction
 - Implementation work
 - Unlimited claims or conflicts
 - More than one revision
 - Formal specialist opinion

Core Project Rescue Audit

A full human-reviewed source-of-truth map, evidence ledger, risk register, and recovery plan.

\$1,250 founding / \$1,750-\$2,250 standard

MAIN EVIDENCE AUDIT

Best for	AI-heavy projects with conflicting conversations, documents, generated code, uncertain claims, and no reliable execution plan.
Scope limit	One primary project objective and one repository. Up to 350,000 extracted words, 75 files, approximately 10,000 source lines, 25 priority claims, and 15 conflict candidates/families. Material excess triggers a change order or Technical Audit quote.
Deliverables	Executive report, evidence registers, source-of-truth map, risk register, 30-day plan, and validated audit bundle.
Availability	Sensitive Archive & Rescue activation gate required. \$1,250 is a limited founding price. After five audits, the standard price/scope must be validated against fully loaded delivery time, \$110/hour, QA, and client outcomes.
Target timing	Target: 7-10 business days after complete intake.
Payment	The \$1,250 founding audit may be prepaid. Standard Core Audits above \$1,500 normally use milestone billing stated in the SOW; ACH/invoice is preferred for high-ticket work.
Natural next step	Technical Audit for deeper execution/architecture diagnosis; Recovery Sprint only after an accepted audit backlog and SOW.

Included

- + Up to 350,000 extracted words
- + Up to 75 files
- + Up to 1 source-code repository
- + Up to approximately 10,000 source lines of code
- + Conversation conversion and normalization
- + File and archive inventory
- + Duplicate and version analysis
- + Source-of-truth map
- + Human review of up to 25 priority claims
- + Human review of up to 15 conflict candidates or families
- + Claim and Evidence Ledger
- + Contradiction Register
- + File and code-status inventory
- + Ten highest-priority risks
- + 30-day recovery plan
- + Evidence-linked audit bundle
- + 60-minute review meeting
- + One clarification revision
- + Existing tests and documented start commands reviewed where safe and in scope

Not included

- Major code repair or rewrite
- Production deployment
- Unlimited execution experiments
- Penetration testing
- Formal security certification
- Legal, accounting, regulatory, or scientific peer-review opinion
- Full external citation campaign unless added by change order
- Ongoing project management

Evidence-to-Decision Sprint

Resolve one defined decision using a documented evidence set.

\$2,500-\$3,250

REFERRAL / FOLLOW-ON

Best for	A client facing one consequential question, such as whether to continue, select, repair, rebuild, publish, or invest further in a project.
Scope limit	Organized around one decision. Additional unrelated decisions, new archives, or material scope changes require a change order.
Deliverables	Decision statement, evidence set, assumptions, options, risks, recommendation, and implementation sequence.
Availability	Referral or follow-on only. A sufficiently defined evidence set and decision question are required; Archive & Rescue controls apply when FlameSync takes custody of project materials.
Target timing	Target: 5-10 business days depending on scope.
Payment	Milestone billing stated in the SOW; ACH/invoice preferred for high-ticket work.
Natural next step	Recovery Sprint when the chosen option must be implemented.

Included

- + One clearly defined decision question
- + Relevant archive intake and evidence selection
- + Competing-option analysis
- + Assumption register
- + Evidence quality assessment
- + Material contradiction review
- + Risk analysis
- + Decision recommendation
- + Implementation sequence
- + Decision briefing call
- + One clarification revision

Not included

- General audit of every project artifact
- Guaranteed commercial outcome
- Legal, financial, scientific, or regulatory opinion
- Full implementation
- Unlimited decision questions
- Open-ended strategic consulting

Technical Rescue Audit

A deeper code, architecture, reproducibility, and evidence audit for technical projects.

\$4,500-\$6,000

TECHNICAL GATE REQUIRED

Best for	Multi-repository, code-heavy, deeply contradictory, or non-reproducible projects requiring controlled technical diagnosis.
Scope limit	Final scope and price follow a Readiness Scan or technical intake. Up to 750,000 extracted words, 150 files, 3 repositories, and approximately 30,000 source lines. Existing build procedures and safe approved commands are used; unknown code may be refused or require isolation.
Deliverables	Technical audit report, execution evidence, architecture and reproducibility findings, risks, and sequenced recovery plan.
Availability	Only after the Technical Audit activation gate passes: isolated execution, approved-command policy, insurance review, signed technical reviewer, and QA availability.
Target timing	Custom schedule, commonly 2-4 weeks.
Payment	Milestone billing stated in the SOW; ACH/invoice preferred for high-ticket work.
Natural next step	Recovery Sprint to repair the diagnosed and accepted backlog.

Included

- + Up to 750,000 extracted words
- + Up to 150 files
- + Up to 3 repositories
- + Up to approximately 30,000 source lines of code
- + Controlled execution of agreed checks where safe
- + Test-running and environment capture
- + Dependency review
- + Architecture comparison
- + Documentation-to-code consistency review
- + Missing-file detection
- + Secret and credential screening
- + Reproducibility checks
- + Expanded claim and conflict review
- + Technical risk register
- + Technical recovery sequence
- + Review meeting and evidence bundle

Not included

- Full rewrite
- Production deployment unless separately scoped
- Penetration testing
- Guaranteed security or regulatory compliance
- Unlimited compute or experimentation
- Execution of unsafe, destructive, privileged, or unapproved commands
- Responsibility for third-party platform outages

Recovery Sprint

Repair the structure, code workflow, documentation, or evidence system identified by an accepted audit.

\$7,000-\$9,000

FOLLOW-ON IMPLEMENTATION

Best for	Clients who have completed an audit and want prioritized corrections implemented.
Scope limit	A signed technical SOW defines exact deliverables, repositories, milestones, acceptance criteria, and excluded work. New requirements trigger a change order.
Deliverables	Implementation artifacts listed in the SOW, milestone records, tests or validation evidence, and final handoff package.
Availability	Follow-on only after an audit identifies the backlog and acceptance criteria. Not a general launch offer and not open-ended feature development.
Target timing	Commonly 2-6 weeks; confirmed per SOW.
Payment	Milestone billing is mandatory; a schedule such as 50% / 25% / 25% may be used when appropriate and stated in the SOW.
Natural next step	Knowledge-System Build for broader durable infrastructure or Evidence Stewardship after stabilization.

- Included
- + A defined implementation backlog derived from an audit
 - + Corrected project structure
 - + Repository cleanup within scope
 - + Consolidated documentation
 - + Repair of conversion or indexing workflows where agreed
 - + Searchable evidence index where agreed
 - + Test-environment repair where agreed
 - + Source registry and contradiction-resolution workflow
 - + Operating procedures
 - + Known-limitations register
 - + Final code/document handoff
 - + Milestone demonstrations

- Not included
- Unlimited feature development
 - Open-ended product management
 - Guaranteed production readiness unless explicitly scoped
 - Hosting, monitoring, or support beyond the signed period
 - Changes unrelated to the audit backlog
 - Third-party license or infrastructure fees

Knowledge-System Build

Build a durable internal source-of-truth and evidence-management system.

\$12,000-\$15,000

FOLLOW-ON CUSTOM BUILD

Best for	Organizations that need a repeatable way to preserve, search, govern, and act on AI-assisted knowledge over time.
Scope limit	Exact connectors, data volumes, users, integrations, environments, and support terms are defined in a discovery-based SOW. Third-party costs are separate unless expressly included.
Deliverables	Configured system, schemas, imports, documentation, training, validation results, and handoff materials specified in the SOW.
Availability	Follow-on only after diagnosis/discovery and acceptance criteria. Broader marketing should wait until at least three audits reveal repeatable implementation patterns and architecture templates/acceptance tests exist.
Target timing	Commonly 3-12 weeks depending on integrations.
Payment	Milestone schedule established in the SOW; ACH/invoice preferred for high-ticket work.
Natural next step	Evidence Stewardship or a separate maintenance agreement after stabilization.

- Included
- + Requirements and information-architecture workshop
 - + Defined artifact and evidence model
 - + AI conversation archive
 - + Searchable research or project library
 - + Evidence-linked project history
 - + Citation and source registry
 - + Decision and assumption ledger
 - + Versioned knowledge base
 - + Audit-ready documentation workflow
 - + Access, retention, and handoff design within scope
 - + Training and operating documentation
 - + Acceptance testing against agreed use cases

- Not included
- Enterprise-wide unlimited integration
 - Guaranteed compatibility with every third-party platform
 - 24/7 operations support
 - Formal records-management certification
 - Custom AI model development unless separately scoped
 - Data migration beyond the agreed sources

Evidence Stewardship Retainers

Ongoing archive, evidence, and technical maintenance after a project has been stabilized.

\$750-\$3,000 / month

POST-STABILIZATION ONLY

Retainers are paid monthly in advance, include defined capacity, and do not provide unlimited availability or unlimited revisions. Unused time or capacity does not automatically roll over unless the SOW says otherwise.

Tier	Price	Included	Best fit
Light	\$750/mo	Monthly archive update; up to one new conversation batch; duplicate/conflict scan; one hour of review; updated risk and source maps.	Small stable projects needing monthly evidence housekeeping.
Standard	\$1,500/mo	Biweekly intake; ongoing claim/conflict review; up to three consultation hours; updated audit bundle; priority response.	Active stabilized projects with regular AI-assisted work and decisions.
Technical	\$3,000/mo	Ongoing repository review; test/evidence monitoring; monthly technical status report; up to eight specialist hours; priority recovery planning.	Code-heavy stabilized projects needing recurring technical oversight.

Availability

Evidence Stewardship is a follow-on service after project stabilization. Retainer scaling should wait until three stabilized clients, utilization templates, continuity terms, a repeatable monthly workflow, and measured capacity exist.

Retainer boundaries

- Work is limited to included capacity and agreed systems; substantial new projects require a separate SOW.
- Priority response means prioritization within the agreed business-hours policy, not 24/7 emergency coverage.
- Technical execution remains subject to safety review and environment constraints.
- Additional work is quoted or billed through the agreed change-request process.
- Either party may end the retainer under the notice terms in the governing agreement.
- FlameSync reserves delivery capacity and does not sell unlimited support or full utilization of all available founder time.

Staged service-availability gates

The catalog may remain visible, but visibility does not mean every human service is open at launch. Service activation follows risk, custody, execution, QA, and continuity controls.

Gate	Required evidence	Permitted action
Public local software	Domain/email and checkout ready; interim terms, privacy/refund/support boundaries published; no public upload or sensitive-data intake.	Market and sell only released software editions within published limits.
Paid Local Software	Supported formats frozen; fictional fixtures pass; export integrity, manifests/hashes, warnings, installer/uninstall, backup/restore, privacy/network, documentation, support, rollback tests pass.	Release Free/Standard or remain beta.
Professional / Business software	Prior edition stable; support burden acceptable; advanced decision/continuity/source-of-truth/release modules tested; license/support terms ready.	Release next edition or defer.
Sensitive Archive & Rescue	Attorney-reviewed service/data terms; appropriate insurance; secure transfer; retention/deletion; incident and continuity procedures; QA availability.	Accept bounded human archive, scan, Mini Review, and Core Audit work.
Core Audit scale	Five audits delivered; fully loaded average meets \$110/hour; QA and client outcomes acceptable.	Maintain standard pricing or raise/reduce scope.
Technical Audit	Isolated execution; approved-command policy; insurance review; signed technical reviewer; QA availability.	Accept bounded code-heavy work.
Knowledge-System Build scale	Three audits reveal repeatable implementation patterns; architecture templates and acceptance tests exist.	Market builds more actively; still require discovery/SOW.
Retainer scale	Three stabilized clients; utilization template; continuity terms; monthly workflow; churn and capacity measured.	Expand retainer availability while preserving reserve capacity.

Capacity caps for the first full year

Verified + Large Conversation Archive work: maximum 12 total manual jobs. Archive Readiness Scans: maximum 15. The caps are management safeguards against low-ticket transaction overload and may be revised only from measured fully loaded time, conversion quality, and support data.

Archive scope extensions and low-variance add-ons

Archive & Evidence Studio absorbs routine conversion. Human archive add-ons are used only for isolated, predictable needs. When volume, damage, source count, or ambiguity materially changes the work, FlameSync moves the engagement to the next tier or issues a change order rather than stacking low-price exceptions.

Extension	Price / treatment	Boundary
One-business-day rush, when accepted	+50%	Subject to capacity and does not override activation gates.
Basic filename customization	\$15	Predictable naming adjustment only.
Conversation index with basic tags	\$25	Basic tagging; not a custom taxonomy or content review.
Sensitive-pattern warning scan	\$25	Warning scan only; no guarantee of complete detection or redaction.
Thirty-day extended retention	\$20	Applies only where retention is permitted by the governing agreement.
PDF conversation files	\$40	Generated from supported normalized content.
Additional conversation volume	Quoted / tier upgrade	Use preflight when volume materially changes labor, packaging, or delivery risk.
Additional clean source export	Quoted / tier upgrade	Multi-export reconciliation can create material variance.
Manual reconstruction	Quoted	Routes to Complex Export Recovery or a written change order.

**No automatic
guarantee of redaction**

A sensitive-pattern warning scan is a warning service, not a guarantee that all sensitive information has been detected or removed. Reliable redaction requires separately scoped human review and appropriate controls.

Audit and project change orders

High-variance extensions are no longer treated as fixed low-price add-ons. They require a written change order or move to the next service tier because actual labor can vary materially by evidence quality, source structure, codebase, and review complexity.

Request	Treatment	Rule
Additional extracted-word volume	Change order	Estimate added review budget and effect on delivery time.
Additional files or new source sets	Change order	Review source complexity, duplicates, and authority relationships.
Additional source lines of code	Change order / Technical Audit	Depends on language, build system, testability, and execution risk.
Additional repository	Change order / Technical Audit	New repository may introduce new environment and dependency scope.
External-source verification campaign	Change order	Define exact source count, questions, authority standard, and citation output.
Additional execution checks / experiments	Change order	Requires approved commands, environment, compute budget, and acceptance criteria.
Additional review meeting	\$175	One additional bounded review meeting; preparation or new analysis is separate.
Additional clarification revision	\$250	Existing scope only; no new files, objectives, evidence campaigns, or implementation.
Three-business-day rush, when accepted	+30%	Applies only when the scope is already accepted and capacity exists.
Weekend or emergency work, when accepted	+50%	Not guaranteed; does not create 24/7 support.
Custom evidence export	Quoted change order	Format, transformation, validation, and confidentiality requirements control price.

Profitability gate

Every change order must be evaluated using fully loaded founder time. Added scope that would push a mature engagement below the \$110/hour management floor is repriced, narrowed, automated, deferred, or declined.

General engagement rules

Payment and scheduling

- Archive & Evidence Studio paid editions use one-time checkout pricing; major future upgrades may be paid separately rather than forcing a subscription onto an offline utility.
- Verified and Large Archives, the Readiness Scan, and Founding Mini Review are normally paid 100% before work begins after scope confirmation.
- The \$1,250 founding Core Audit may be prepaid. Core Audits priced above \$1,500, Evidence-to-Decision Sprints, Technical Audits, Recovery Sprints, Knowledge-System Builds, and larger custom work normally use milestone billing stated in the SOW.
- High-ticket work should use ACH or invoice where available; card payment is not guaranteed to be offered for every engagement.
- Retainers are paid monthly in advance for defined reserved capacity.
- Work begins after the required agreement, required payment or milestone, and complete usable source materials are received.
- Target dates are estimates unless the SOW expressly states a guaranteed deadline.
- Prices exclude applicable sales tax, third-party fees, travel, filing fees, hosting, and outside specialists unless the SOW says otherwise.

Cancellation, refunds, and corrections

- If FlameSync determines before substantial human work begins that an archive cannot be processed within the purchased service, the client may receive a refund or an upgrade/change-order quote according to the governing terms.
- Once conversion, review, or implementation work has materially begun, fees are generally earned according to completed work and the governing agreement.
- One corrected export is included when a delivery defect was caused by FlameSync.
- A replacement or materially different source archive may be treated as new input.
- Clarification revisions correct interpretation or presentation within scope; they do not add new analysis, new files, new objectives, or implementation.

Change-order triggers

- Archive size, conversation count, file count, word volume, repositories, code size, or review budget exceeds the stated limit.
- The source is damaged, malformed, encrypted, password-protected, mixed, or requires manual reconstruction.
- New project objectives, decision questions, business units, source sets, or repositories are introduced.
- The client requests additional claims, conflicts, citations, execution checks, meetings, revisions, or custom exports beyond published limits.
- Sensitive or regulated data is discovered.
- Execution requires tools, infrastructure, privileges, network access, compute, or specialist expertise not included in the SOW.
- The client replaces or materially changes the archive after work begins.

Client responsibilities and secure transfer

Client responsibilities

- + Provide files the client owns or is authorized to disclose.
- + Identify confidential, licensed, regulated, or sensitive content before transfer.
- + Use the approved secure-transfer method rather than ordinary email for human services.
- + Provide complete source exports and passwords through separate approved channels when accepted.
- + Name one decision-maker authorized to answer clarification questions.
- + Review deliverables within the acceptance period stated in the SOW.
- + Maintain independent backups of original material.

Excluded or restricted data unless separately approved

- - Medical records or protected health information
- - Payment-card data
- - Social Security numbers or equivalent identity records
- - Children's data
- - Credit, insurance, or employment-decision data
- - Classified or export-controlled material
- - Production credentials and private cryptographic keys
- - Safety-critical control information
- - Unredacted biometric data
- - Materials the client lacks authority to provide

Standard secure human-service workflow

- Scope confirmation and signed agreement.
- Payment according to the selected service.
- Project ID creation and secure upload instructions.
- Malware, size, format, and restricted-data screening before normal review.
- Original preservation and integrity hashing where the service requires it.
- Work performed on a controlled working copy.
- Human validation of agreed deliverables.
- Secure delivery, receipt confirmation, retention countdown, and deletion record.

Public website warning

Do not send passwords, private keys, regulated data, confidential archives, or source-code repositories through a general website contact form. The contact form is for scope descriptions only. Local software does not require ordinary archive transfer to FlameSync.

Which product or service should a client choose?

Client need	Recommended path
I only need to convert and preserve supported chats locally.	Archive & Evidence Studio - Free or Standard
I need project workspaces, decisions, continuity, source-of-truth, contradictions, or handoff packages locally.	Archive & Evidence Studio - Professional
I need small-business licensing, reusable templates, branding, or Release Evidence tools.	Archive & Evidence Studio - Business
I want a human-checked readable and audit-ready archive with hashes.	Verified Conversation Archive
I have a larger clean native export and want human package validation.	Large Conversation Archive
My export is broken, copied, mixed, PDF-only, or missing structure.	Complex Export Recovery
I do not know what is in the project or what help I need.	Archive Readiness Scan
I need a small human-reviewed document-only assessment.	Founding Mini Rescue Review - if an opening remains
I need a full source-of-truth map and recovery plan.	Core Project Rescue Audit
I need to answer one consequential decision.	Evidence-to-Decision Sprint - follow-on/referral
I need code, tests, dependencies, or architecture reviewed.	Technical Rescue Audit - after activation gate
I know what is wrong and need the accepted audit backlog repaired.	Recovery Sprint - follow-on only
I need a lasting internal knowledge and evidence system.	Knowledge-System Build - follow-on only
I need ongoing review and maintenance after stabilization.	Evidence Stewardship - post-stabilization

Definitions that prevent confusion

Term	Meaning
Local conversion	Mechanical organization of supplied conversation data on the user's computer into supported file formats and indexes.
Verified archive	A human-checked package whose generated files, counts, hashes, and structure were checked; not a truth assessment.
Candidate finding	A machine-, rule-, or AI-generated issue awaiting human disposition.
Confirmed finding	A material conclusion approved by a human reviewer and linked to evidence.
Source-of-truth map	A documented classification of which available artifacts are authoritative, superseded, derived, disputed, or unknown.
Evidence review	Assessment of what the supplied materials support, contradict, or leave unresolved.
Recovery	Implementation work that repairs agreed problems after diagnosis and acceptance criteria.
Clarification revision	Correction or explanation within the existing scope, not new analysis or new objectives.
Follow-on service	A service offered only after a prior diagnostic, discovery, or stabilization condition is satisfied; not a general launch offer.

Final notes and contact path

This guide is a planning and sales document. It is not a binding quote or contract. The signed Master Service Agreement and Statement of Work control the final scope, exclusions, schedule, payment terms, tax treatment, ownership, retention, acceptance criteria, execution permissions, and change orders for each human-delivered engagement.

Recommended first step

For routine clean conversation preservation, begin with the smallest released Archive & Evidence Studio edition that fits. When human checking is explicitly needed, use a Verified or Large Archive. When the correct human service is uncertain, begin with the Archive Readiness Scan. Implementation and retainers occur only after diagnosis/discovery and stabilization.

Before transferring files

- Describe the source platform, approximate conversation/file count, archive size, and desired output.
- Wait for confirmation that the source type is supported and the selected human tier fits.
- Do not place confidential material in the initial inquiry form.
- Use only the secure upload instructions issued after scope confirmation and after the relevant activation gate has passed.
- Prefer local Archive & Evidence Studio processing when human custody of the archive is unnecessary.

V1.1 correction summary

- Replaced the former Free Conversation Converter Beta + \$35 Managed Conversation Conversion front door with Archive & Evidence Studio Free/Standard/Professional/Business.
- Updated human archive, Readiness, Core, Decision, Technical, Recovery, and Knowledge-System pricing to the sustainable-solo/local-software plan.
- Preserved feasible V1.0 per-engagement archive, claim, conflict, file, word, repository, and code limits.
- Added the \$110 fully loaded founder-hour management gate, 12 manual archive cap, 15 Readiness Scan cap, and 2.5-hour Readiness internal target.
- Added staged software, sensitive Archive & Rescue, Technical Audit, Knowledge Build, and Retainer activation gates.
- Updated payment, credits, high-ticket payment routing, and change-order treatment for high-variance extensions.
- Preserved assurance, evidence, restricted-data, redaction, secure-transfer, human-review, and SOW boundaries.
- Clarified that Recovery Sprints, Knowledge-System Builds, and Evidence Stewardship are follow-on services rather than general launch offers.

FLAMESYNC HARMONIC SYSTEMS

Preserve. Organize. Verify. Recover.

May this work be written in clarity, guarded in coherence, and used in service of truth.